



 @YMCACornwall

T: 01736 334820

penzanceadmin@ymcacornwall.org

Thank you for booking a space at YMCA Cornwall.

Your booking helps fund our work supporting young people at risk of homelessness — we truly appreciate your support.

To help you make the most of your visit, here's some useful info about our facilities. If you need anything, our friendly team is always happy to help.

1

Parking Information

We have a small car park at the front of the building, available on a first-come, first-served basis. If you need a space for unloading or special access, please contact us in advance to reserve one.

A disabled bay is located directly outside the main entrance, with additional accessible parking available on request.

Please note: Parking is at your own risk. Only use marked bays and follow posted signage.

If the car park is full, roadside parking is usually available nearby.

2

Electric Vehicle Charging Point

Our 7.2 kWh charging point is compatible with all EVs and PHEVs and is available 24/7.

Book your slot via the VendElectric App.

3

On Arrival

Please check in at the café desk. If it's your first visit, our team will show you to your room and explain anything you need to know.

If you've parked in our car park, don't forget to sign in at the main entrance. Your room will be set up as requested, but if you need anything else, just ask a member of the team.

4

Fire Safety

Our weekly fire alarm test is usually on Thursday afternoons and timed to avoid disruption. If this changes, we'll let you know.

As the room hirer, you're responsible for keeping a register of attendees and ensuring everyone evacuates in an emergency. Fire exits and the muster point (in the front car park) are clearly marked, please familiarise yourself with them.

If anyone in your group needs help evacuating, let us know when booking or on arrival. Blank registers are available in each room.

For any fire or health & safety concerns, speak to a member of our team.

5

Toilets

Toilets are located on the ground floor near the café.

A more accessible toilet is also available for those with limited mobility.

6

DDA Compliance

Due to the age of the building, we are not fully DDA compliant. However, we've taken reasonable steps to improve access.

Please speak to our team for guidance or specific access needs.



7

Stairlift

A stairlift is available for accessing the Studio Space. If you'd like to use it, please let us know when booking as it must be operated by a trained staff member.

If the stairlift isn't suitable, please speak to our team.

8

The Coffee Shop and Catering

Our coffee shop is open to the public daily from 8am–7pm, serving tea, coffee, sandwiches, sausage rolls, freshly baked Lavender’s pasties, and locally made cakes.

Room users can purchase food on the day or pre-arrange catering for meetings and events. Options include sandwich platters, hot pasties (various flavours), and homemade cakes.

Hot food can be ordered by 11:15am for lunchtime service.
Please discuss catering needs when booking.

9

WiFi Access

Our guest network “YMCA” is available for all users.
Password: 150420Toc

We aim to provide reliable service but cannot guarantee uninterrupted access.

10

Equipment

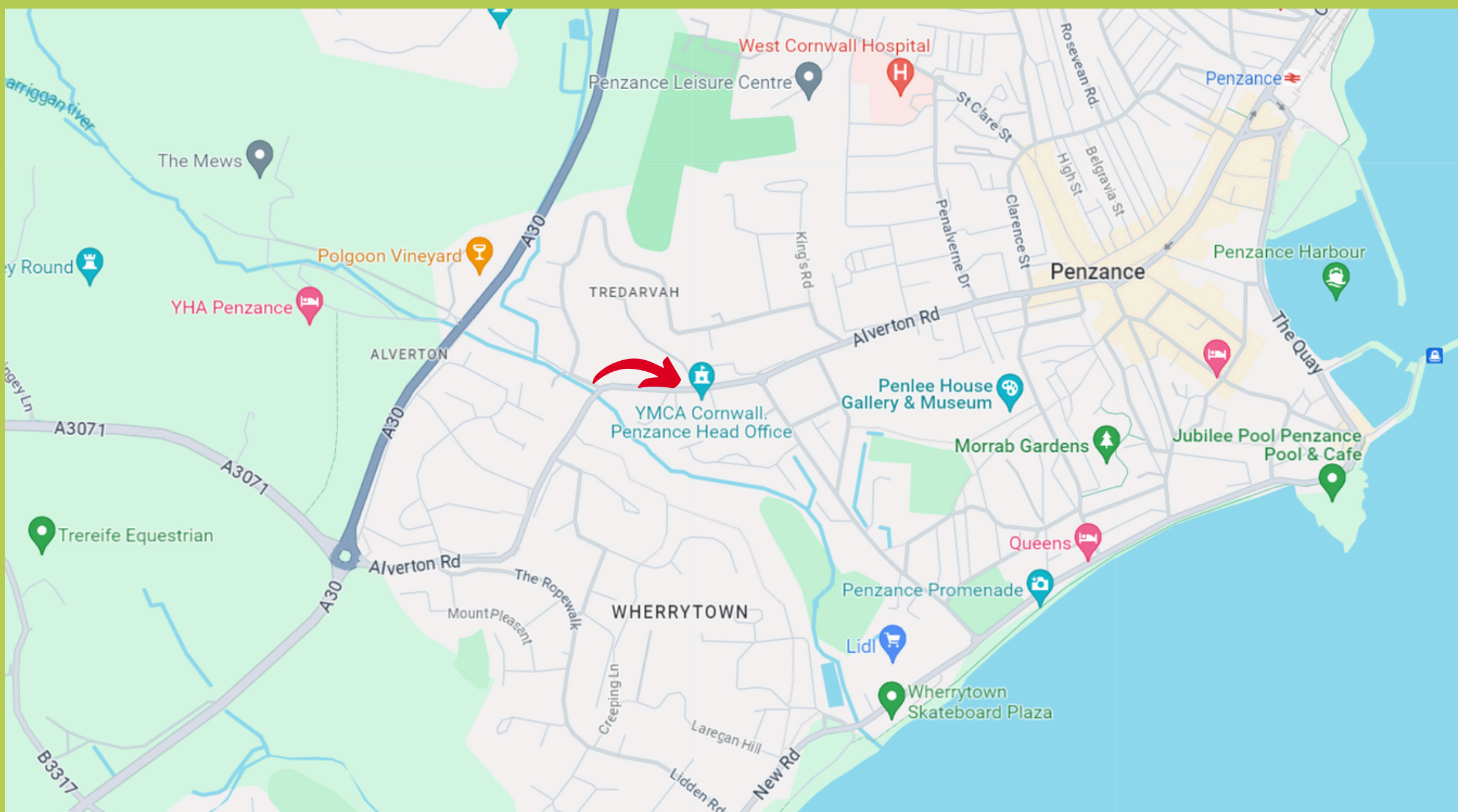
Flip charts, projectors and screens are available to hire. Please discuss your needs with our team.

11

Terms & Conditions

You will have received a copy of our terms & conditions when making your booking but should you have any questions then please ask a member of the team.





YMCA Cornwall, The Orchard, Alverton, Penzance TR18 4TE

YMCA Cornwall

YMCA Cornwall is a local charity supporting young people aged 16–24 who are homeless or at risk of homelessness.

We provide safe, supported accommodation for 50 young people in Penzance, helping them rebuild their lives and move towards independence.

Our team offers tailored support to help residents overcome challenges, access education or work, and plan for a brighter future.

To help fund this vital work, we run a Coffee Shop and offer affordable Room Hire for meetings, classes, and events.

🕒 Rooms available from £10/hour, 8am–9pm.

☎ Call 01736 334820 or email penzanceadmin@ymcacornwall.org to book.



Here for young people
Here for communities
Here for you

YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

FAMILY & YOUTH WORK

HEALTH & WELLBEING

HOUSING

TRAINING & EDUCATION

SUPPORT & ADVICE

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